

# DS Expert

## *Real-Time Monitoring and Alerting for Novell*

Novell Directory Services (NDS) eDirectory problems can ruin your whole day. Don't believe it? Try to add a replica or move a partition when the directory is plagued by stuck obituaries, for example. If the obituaries don't prevent you from performing the operation all together, they'll make things very difficult and ultimately wreak havoc on your directory's performance. Without a proactive eDirectory management solution, staying on top of stuck obituaries and other critical directory issues is a significant challenge.

### **The Solution with Cross-Platform Support**

Are you running eDirectory on Windows, Solaris or SUSE Linux? If so, DS Expert has you covered. With DS Expert's cross-platform functionality, you can dramatically enhance your enterprise-wide eDirectory management capability with a full complement of proactive alerts and statistics for these leading platforms. DS Expert monitors the directory for replication processes, time synchronization and directory background processes, such as obituaries and backlinks. It keeps constant tabs on directory conditions, watching for replication latency issues and synchronization errors that can impact the integrity of the directory and prevent user access to critical services, snapping into whatever management framework you are using.

### **Putting eDirectory Health on Auto-Pilot**

Problems can escalate rapidly if you make a routine change or addition to the directory without first checking its health. So, if you're smart — you run a manual health check to verify the directory's health before performing routine maintenance operations. With DS Expert, you won't have to. Think of the time you'll save when adding replicas or splitting partitions. If all of DS Expert's lights are green, all systems are go. And once the operation is complete — DS Expert will notify you that the change processed correctly. DS Expert is the only solution that knows which processes are critical to the integrity of eDirectory. Other solutions send alerts whenever there's a change in the directory but don't tell you what those changes mean. For example, event monitors alert when replica synchronization begins and when and if it ends. But they don't tell you that every process that started also ended, and they don't tell you when the replication process fails to complete. And, they don't alert you when the replication process completes with errors. DS Expert ensures that you'll waste no time tracking down the source of meaningless alerts and delivers the confidence that you'll never miss a critical eDirectory problem.

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*With DS Expert you'll know the health and status of your directory from anywhere at any time. You can view alert details through a web browser, from Microsoft's Operations Manager (MOM) and other leading management frameworks, or receive alerts via SNMP. And, through DS Expert's unique duplexed monitoring feature, you can be certain that critical monitoring won't be interrupted.*

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