

# ViperGuard

## Trouble Free Password Management

ViperGuard is a self-service password reset system designed to reduce costly help desk tickets, empower users, maximize security, and improve efficiency.

The ViperGuard system allows end users to unlock their own accounts and reset their own passwords by simply answering a few previously configured questions. When an end user forgets their password, they simply click on a button on their logon screen and are instantly linked to the ViperGuard Reset Password web site.

The web site steps them through the process of authentication by asking them a few questions and allowing them to enter a new password for their account. The web site in turn connects to a secure back end service which performs all the required authenticating, account unlocking, password resetting, auditing, and emailing.

### ViperGuard™ features:

- Modified logon prompts for all the common Windows platforms including Vista
- Universal access for all end-users through Web site interfaces
- .Net console program for administrative access to ViperGuard
- Single Point Install – all components including web sites, services, and logon prompts, are installed from a single install program at a single location.
- Enrollment reminder program makes user enrollment in ViperGuard effortless.
- Automatic GPO creation for distributing logon prompts and enrollment reminder.
- Email engine for sending out enrollment reminders and email notifications for key events such as failed password reset attempts.
- Reports available for numerous events, such as who has or has not enrolled, who has reset their passwords, and failed password reset attempts.
- Ability to lockout system abusers by IP address or account name or both
- Admin console has extensive on-line help
- Automatic upgrades when new components become available.
- Audit viewer allows you to create customized views of all key events.
- Allows for redundant web sites or services for emergency backup.

